

Boston Follow Up Services Policy

The purpose of follow up services is to enhance wage retention, wage gain, and career progress for customers who have entered unsubsidized employment. Boston will offer follow up services to those customers who are interested in on-going support. The frequency and intensity of services may vary depending on the needs and interests of each individual. Customers who have multiple employment barriers and limited work histories may be in need of significant follow up services to achieve long term success in the labor market. A special effort will be made to inform these customers of services available to them once they secure employment. Although follow up services are available to all customers up to a 12 month period, not all customers may choose to take advantage of these services.

Follow up services may include, but are not limited to:

- Additional career planning and counseling
- Employer contact and assistance with work related issues
- Peer Group Supports
- Information about education and training opportunities
- Referral to support services